

From: [Licensing \(HAR\)](#)
To: [REDACTED]
Subject: FW: 2. Premises Licence application Hidden Wines Limited - C24/01034/LAPREM
Date: 11 October 2024 08:58:24
Importance: High

Good morning

Please see a response from the applicant to your concerns below. If having read the response and the information provided to you yesterday allays your concerns you can withdraw your representation by responding to this email.

Kind regards

Nicola Kemp

Licensing Enforcement Officer
Licensing Central Area
North Yorkshire Council
PO Box 787
Harrogate
HG1 9RW

 **Tel:** 0300 131 2 131

 **E-mail:** Nicola.Kemp@northyorks.gov.uk

 **Website:** www.northyorks.gov.uk



From: Hidden Wine *personal information removed*
Sent: Thursday, October 10, 2024 9:11 PM
To: Licensing (HAR) <licensing.har@northyorks.gov.uk>
Subject: Re: 2. Premises Licence application Hidden Wines Limited - C24/01034/LAPREM

Hello,

Please see our response to Phillipa's representation below.

Dear Phillipa,

When we were instructed to put out our notice on the blue paper for our application. We were told by the licensing authority to place this on the outside of our property. This was placed on our fence pointing to the street. Apologies if you had not seen this, however we were following instructions as given. We were also instructed to place the advertisement in the local newspaper. This was displayed in the Harrogate Advertiser after the application was submitted.

There isn't much we can say about the application not being accessible on their

website nor the reason why the street sign didn't have cul de sac underneath the street name. Any access queries re the application will need to be directed to NYCC.

With regards to your concerns about traffic we thank you for your comments and completely appreciate your concerns around this. As we are a small start up business we do not anticipate the volume of orders being high at least for the first couple of years. Therefore the frequency of deliveries would approximately be 1-2 per week and collections approximately 2-3 per week (if that depending on how many orders are made). This would be little difference than any other household receiving parcels, shopping and/or trade works to their home and anticipate minimal disruption. Our business model is not designed to appeal to the masses but a smaller niche of customers that are interested in trying wines from lesser well-known regions. Therefore orders are likely to be small and expect deliveries/collections to take no more than 5-10minutes. Wherever possible we will ensure room is made on the driveway and couriers utilise this space to avoid blocking neighbours access to their homes, out of the way of the pavement and pedestrians.

Because we are a micro business just starting out with no customer base we are expecting the volume of orders to be low and increase will be very gradual.

We would also like to make it known that should the business grow in the future and deliveries/collections are more frequent and larger it would be within our own, the business and our neighbours interests to move it to a more larger location and would agree that in this case a business from home would not be sustainable. However, whilst we are starting and considered a micro business we feel this can be reasonably managed at home.

With regard to your concerns around increased risk to safety and the attraction of "undesireables" (which we are assuming is in relation to possible increase of theft?), we have agreed to all the points by the Police and they have confirmed that they believe there is no concern for any future crime to the area because of our intended business. It is not possible for us to completely eliminate all possible risk, however we have taken reasonable steps to reduce this as much as possible with securing windows and doors, leaving internal/external lights on where appropriate, use of cameras around the property, ensuring that someone is present in the home if we are away for extended periods. Wine is however a low risk theft item because of it's size, weight and retail value. We do not intend to stock wine of significantly high value or rare wines at this time. Due to financial limitations and limited storing space we will not be holding a large stock of wine, and to put into context, the value of the wine will be less than the value of our car. Therefore we feel that the presence of wine at the property poses no more risk of theft than our car being on the driveway. We would like to advise that we have a home security survey booked where we will be able to

explore options on upgrading the current security and whether there are any additional security features to enhance the security of the property. As we are aware that security cameras will not eliminate the risk of crime but statistically does act a deterrent and can reduce the likelihood of crime happening.

With regards to the security light being activated outside our property, we are aware of this and are also aware that shortly following this a van was broken into nearby and tools were stolen. There is absolutely no reason or evidence to presume that this incident was a direct result of our licence application, as our property was not approached or involved whatsoever in this instance.

At present our business is only to start an online store and use our garage to store the products. However, as stated above, if the business grows it would be in the interests of our neighbours, ourselves and the business to move to a larger premises and we would absolutely agree that a from-home model is not sustainable longer term should the business grow.

We completely appreciate your comments and concerns. Should there be any issues moving forward we are open to dialogue with you on this and will do what we can to avoid unnecessary disruption.

Best wishes,
Charley & Sophie

From: Licensing (HAR) <licensing.har@northyorks.gov.uk>

Sent: 10 October 2024 11:54

To: Hidden Wine [REDACTED]

Cc: Licensing (HAR) <licensing.har@northyorks.gov.uk>

Subject: 2. Premises Licence application Hidden Wines Limited - C24/01034/LAPREM

Good morning,

18 Crawford Close, Tockwith, York, North Yorkshire, YO26 7QT

PREMISES LICENCE APPLICATION

LICENSING ACT 2003

Please find below a representation raised by an interested party in respect of the above application.

You should give this representation your careful consideration and you are encouraged to resolve the issues raised by negotiation through the Licensing Team. You should address the concerns in the representation in writing and send these to the Licensing Team who will forward your response to the interested party.

If resolution cannot be reached and the representation is not withdrawn the application will be dealt with at a Licensing Sub-committee hearing which will be arranged within 20 days of the end of the consultation period. Please be aware

that the Licensing Authority has a maximum of two months from the original submission of the application to make a final determination so it is important that any negotiation is swiftly conducted.

Should you have any questions or require clarification on any particular point please do not hesitate to contact the Licensing Team.

Kind regards

Freja Lythgow

Technical Licensing Officer
Licensing – Central Area
North Yorkshire Council
PO Box 787
Harrogate
HG1 9RW

 **Tel:** 0300 131 2 131

 **E-mail:** [REDACTED]

 **Website:** www.harrogate.gov.uk

 **Web:** www.northyorks.gov.uk



OFFICIAL - SENSITIVE

From: Phillippa Naylor <*personal info redacted*>

Sent: Monday, October 7, 2024 7:55 PM

To: Licensing (HAR) <licensing.har@northyorks.gov.uk>

Subject: Premises Licence application Hidden Wines Limited

Dear Sirs

Hidden Wines Ltd., 18 Crawford Close, Tockwith, YO26 7QT

I would like to most forcefully object to the application for a premises licence by Hidden Wines Ltd. operating from the above address.

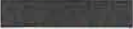
My reasons for my objections are as follows:

Why is the notice not displayed where the villagers might see it. The end of the cul de sac is a totally inappropriate place to advertise when referenced to your own guidance. Furthermore I have been unable to locate this application on your own website.

As an aside I would like to bring to your attention that when the road name sign was replaced at the entrance to the Close, there was no "cul de sac" symbol on the new sign which there was on the previous sign.

I feel that to site a business at the end of a residential cul de sac is not appropriate for several reasons but in particular because of the additional traffic involved and we are already experiencing a heavy flow of delivery vehicles in the Close without further any additional traffic.

I am concerned for the safety of myself and the risk that such a business could attract undesirable people to this previously quiet location. Indeed I understand from one of my neighbours that the security light at number 18 was activated in the early hours of this

From: [Licensing \(HAR\)](#)
To: 
Cc: [Licensing \(HAR\)](#)
Subject: 2. Premises Licence application Hidden Wines Limited - C24/01034/LAPREM
Date: 08 October 2024 15:02:19
Attachments: [image001.jpg](#)
[Police conditions agreed.pdf](#)

Good afternoon,

18 Crawford Close, Tockwith, York, North Yorkshire, YO26 7QT
PREMISES LICENCE APPLICATION
LICENSING ACT 2003

We are in receipt of your objection regarding the above application. I can confirm we have accepted the part your representation that relates the prevention of public nuisance in relation to the noise of deliveries and trucks.

I can confirm that checks were carried on the site notice displayed at the Premises and it was displayed within the correct places. In regards to not finding the application on the website, I can apologise that we are having technical difficulties with our online register that have been highlighted to our IT department. A few other members of the public did email in regarding this and we emailed them over a copy of the application so they had that for reference. So in the future if you struggle finding the application online, please just email Licensing and we can pass this onto you. My colleague would like to give you a ring tomorrow regarding your representation, are you happy to provide us with a contact number?

I would like to make you aware that the application for the business is for off sales only. There will NO members of the public going to premises to collect orders. They are purely just delivery service only. They are not running a 24 hours, 7 a day week business. The operating hours of the business are 0900 hrs to 2000hrs. The applicant has agreed conditions with North Yorkshire Police, which I have attached in this email. Please note that the licensing authority must provide the applicant with copies of any relevant representations and make them publicly available. Under normal circumstances, this will include your name and address. If you believe that, in the exceptional circumstances of your case, it is necessary to withhold your name and part of your address from the applicant, please provide reasons (e.g. fear of intimidation). Additionally, the applicant or a representative may wish to contact you by email or telephone to discuss their application or to consider any amendments that may be made to alleviate your concerns. Please confirm if we can share any of your contact details for this purpose.

Representations must relate to one or more of the four licensing objectives of crime prevention, public safety, public nuisance and child protection.

1. The prevention of crime and disorder. This relates to any crime, disorder or anti-social behaviour at the premises or related to the management of the premises. A licence holder/applicant cannot generally be held responsible for the conduct of individuals once they leave the premises;
2. Public safety. This relates to the safety of the public on the premises, for instance, fire safety, electrical circuitry, lighting, building safety or capacity, and first aid.
3. Prevention of public nuisance. This can relate to issues such as hours of operation, noise emanating from the premises, vibrations, lighting and litter.
4. Protection of children from harm. This relates to protecting children from the activities carried out on the premises whilst they are there. The law already provides special protections for children under 18 to buy alcohol.

Any comments cannot be considered if they relate to anything else, such as planning permission, the need for the premises, trade competition, or the effect on house prices. Frivolous and vexatious representations will also be rejected.

Your representation has been accepted in regards to the aspect regarding the

prevention of public nuisance and noise. It will be sent to the applicant who will be advised to give careful consideration and to contact this department should they wish to start negotiating with a view to resolving the issues you have raised. Should your concerns be resolved by this process you can withdraw your representation at any point.

I have attached conditions which have been agreed between the applicant and North Yorkshire Police.

If resolution cannot be reached and the representation is not withdrawn the application will be dealt with by a Licensing Sub-Committee hearing which will be arranged within 20 working days of the end of the consultation period. Please be aware that the Licensing Authority has a maximum of two months from the original submission of the application to make a final determination so it is important that any negotiation is swiftly conducted.

Should you have any questions or require clarification on any particular point please do not hesitate to contact the Licensing Team.

Kind regards

Freja Lythgow

Technical Licensing Officer

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NYC sign logo



OFFICIAL

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I feel that to site a business at the end of a residential cul de sac is not appropriate for

several reasons but in particular because of the additional traffic involved and we are already experiencing a heavy flow of delivery vehicles in the Close without further any additional traffic.

I am concerned for the safety of myself and the risk that such a business could attract undesirable people to this previously quiet location. Indeed I understand from one of my neighbours that the security light at number 18 was activated in the early hours of this morning, around 2.30 am, as was the adjoining property's light and a person was seen retreating down the Close. This is before they have commenced trading.

I feel that the conversion of the garage into a wine storage and distribution unit is totally inappropriate for this residential area. I believe that there are several industrial units in the immediate area which the company could rent.

Yours faithfully

Phillippa Naylor